



Partner in Pet Food SK s.r.o.

Data Protection Notice

Latest update: 1 May 2024



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1. GENERAL INFORMATION

Partner in Pet Food SK s.r.o. ("Company") processes information in connection with third parties, contact persons of its business partners that work with the Company and other individuals including e.g. consumers (who are hereinafter referred to collectively as "**individuals**") which information qualifies as "*personal data*" as defined in point 1 of article 4 of the General Data Protection Regulation No 2016/679 of the EU ("**GDPR**").

This Data Protection Notice ("**Notice**") provides information regarding the processing of this personal data and the rights and remedies of the individuals with regards to said data processing.

Contact details of the Company:

The registered seat of the Company: 930 21 Dunajský Klátov 141, Slovakia

The company registration number of the Company: 46 333 037

The Company is registered at the Commercial Register of the District Court Trnava, section Sro, insert No. 28041/T

The telephone number of the Company: +421 31 559 13 65

The e-mail address of the Company: info@ppfeurope.com

The website of the Company: <http://www.ppfeurope.com/>

2. UPDATES AND AVAILABILITY

The Company reserves the right to unilaterally modify this Notice with immediate effect subsequent to such modification, subject to the limitations provided for by law and the requirements of advance notification to the individuals in due time, if necessary. The Company may modify this Notice, particularly when it is required as a result of changes in the laws, the practice of the data protection authority, business needs or employees' needs, any new activity involving personal data processing or any newly revealed security exposures or if it is deemed necessary because of individuals' feedback. When communicating in relation to this Notice or privacy issues, or otherwise keeping in contact with individuals, the Company may use the contact details of individuals available to the Company in order to get or keep in contact with individuals. Upon the request of an individual, the Company will, send a copy of the latest updated version of this Notice to individuals.

In each case, individuals are obliged to make the relevant personal data available to the Company in accordance with the applicable laws. Individuals shall especially be in possession of adequate and informed consent, or any other appropriate legal basis, for making personal data available to the Company (for example if the data of contact persons and family members are given). If the Company becomes aware that any personal data of a data subject was disclosed without his/her consent or any other appropriate legal basis, then the Company may immediately delete such personal data, and the data subject is also entitled to exercise the rights and remedies set forth in this Notice. The Company will not be liable for any loss or harm which may arise from any breach of the above undertaking and representation of any individual.

3. SPECIFIC DATA PROTECTION TERMS

In certain cases, specific privacy-related terms and conditions may also be applicable to certain individuals: said individuals will be duly notified. Such specific terms and conditions are provided for in connection with the operation of electronic surveillance systems (i.e. cameras), the entry-control systems operated at the entryways to the offices of the Company, and about cookies that are used on the website of the Company.

4. SCOPE OF THE DATA AND THE PURPOSE OF ITS PROCESSING

The table below describes the scope of the processed personal data, the purposes, the legal basis,

the duration of the processing and the scope of the persons authorised to have access to the data are described. Where a purpose of processing is required for pursuing a legitimate interest of the Company then the Company will perform a balancing test of the underlying interests, which is available upon a request submitted to the Company by means of the contact details listed herein above. **The Company wishes to draw the attention of the individuals to their right of objection to the processing of their personal data on grounds relating to their particular situation at any time where the processing is based on a legitimate interest including cases where the processing takes the form of profiling. In such cases, the Company shall cease to process the personal data unless it can prove that the processing has to be continued due to compelling legitimate reasons which override the interests, rights and freedoms of the individuals, or which relate to the submission, the enforcement or the protection of legal claims. If personal data is processed for the purpose of direct marketing, individuals may at any time object to the processing of their personal data for that purpose. Said grounds for objection include profiling if it is connected to direct marketing.**

Where this Notice indicates the relevant limitation period as the duration of data storage, then an event which interrupts the limitation period shall extend the term of the data processing until the new date when the underlying claim may lapse.

Purpose of the processing	Legal basis of the processing	Scope of processed data	Duration of storage, access rights, data transfers
<p>Allowing participation in promotions and advertising campaigns (including prize games organised by the Company) – in accordance with the applicable terms and conditions of participation</p>	<p>Article 6 1. a) of the GDPR – voluntary consent of the individual given in the course of his/her participation in the promotion or advertising campaign in accordance with the applicable terms and conditions of participation.</p> <p>The individual may withdraw his/her consent any time. Such withdrawal will not affect the legitimacy of the data processing carried out on the consent granted prior to the withdrawal.</p> <p>Without the consent, the individual cannot participate in the given promotion, advertising campaign or prize game.</p>	<p>The scope of participating persons and the personal data are determined on a case by case basis, in accordance with the applicable terms and conditions of participation (e.g. name, residential address and the chosen gift, vote cast in a public voting game open for the public etc.).</p>	<p>The duration of processing is determined on a case by case basis, in accordance with the applicable terms and conditions of participation, taking into account the closing date of the promotion or advertising campaign and the time required for the delivery of the prizes, where applicable.</p> <p>Authorised persons having access to the data within the Company: determined on a case by case basis, in accordance with the applicable terms and conditions of participation. Unless determined otherwise, the persons having tasks in relation to the promotion or advertising campaign are authorised to have access to the data.</p>

Purpose of the processing	Legal basis of the processing	Scope of processed data	Duration of storage, access rights, data transfers
<p><u>Sending out advertisements and newsletters by email</u></p>	<p>Article 6 (1) a) of the GDPR – voluntary consent of the individual and Section 62 of the Act No. 351/2011 Coll. on Electronic Communications – prior, demonstrable consent of the individual; previous consent is not required only for direct marketing of own similar goods and services, if the contact details for e-mail delivery were received in relation to the previous sale of the goods and services.</p> <p>Consent may be withdrawn at any time, without limitation and reasoning, free of charge. Such withdrawal will not affect the legitimacy of the data processing carried out with the consent prior to the withdrawal.</p> <p>Without consent, where necessary, the Company is not permitted to send out advertisements and newsletters by email.</p>	<p>Name and email address of possible recipients.</p>	<p>If an individual withdraws consent, then personal data has to be deleted.</p> <p>Authorised persons having access to the data within the Company: persons sending out advertisements and newsletters.</p>

Purpose of the processing	Legal basis of the processing	Scope of processed data	Duration of storage, access rights, data transfers
<p>Making records of and recordings at Company events</p>	<p>Article 6 1. a) of the GDPR (voluntary consent of the individual).</p> <p>The individual may withdraw his/her consent any time. Such withdrawal will not affect the legitimacy of the data processing carried out on the consent granted prior to the withdrawal.</p> <p>Without the consent, no recordings can be made.</p> <p>No consent is needed for making recordings and using them in a proportionate manner for scientific and artistic purposes and for print, film, radio and TV newscast, while respecting legitimate interests of data subjects (Section 11 et seq. of the Civil Code.</p>	<p>Making photos or videos at events organised by the Company (portraits of individuals). With the consent of the individuals, the photos or videos may be published in the intranet as well as on external media of the Company (e.g. the LinkedIn site of the Company) or on other media (e.g. Company leaflets or brochures).</p>	<p>The recording will be deleted if the individual so requested. In case of recordings which have been made public, however, the right of withdrawal can only be exercised until the time when such materials appear publicly. For instance, where photos have appeared publicly, third parties might copy and/or save them outside the control of the Company.</p> <p>Authorised persons having access to the data within the Company: until the recordings have appeared publicly, such recordings are handled by the HR Department.</p> <p>Recordings which have been made publicly available on the intranet of the Company, can be seen by all members of the Company's personnel.</p> <p>The materials appearing on the LinkedIn site of the Company and on any internet or other media are public.</p>
<p>Sending invitations to events organised by the Company</p>	<p>Article 6 1. f) of the GDPR (processing of the data is needed for pursuing the legitimate interests of the Company).</p> <p>The legitimate interest: successful and efficient organisation of events.</p>	<p>Contact details of the persons whom the Company intends to invite: the names of the participants and the organisations they represent and other data they may provide in connection with their participation (e.g. anticipated time of arrival, preferred presentation or other event, etc.).</p>	<p>Unless the individual objects to the processing of his/her data, contact details can be used also after the event for sending out invitations to events organised by the Company or on other occasions for seeking contact. The Company stores the data for 3 years after the last contact made with the individual (general statute of limitation under the Civil Code).</p> <p>Authorised persons having access to the data within the Company: employees of the Marketing Department</p>

Purpose of the processing	Legal basis of the processing	Scope of processed data	Duration of storage, access rights, data transfers
<p>Processing the personal data of contact persons representing potential or existing contracting partners and/or involved in requesting quotations, submitting tenders, contract performance / verification of performance (i.e. day by day implementation of contracts).</p> <p>Purpose: request for quotation, submission of tenders and performance of the contract (day-to-day tasks). This includes e.g. the processing of postal addresses of the relevant persons, their payment instructions or the sending official notifications through the contact details and information regarding bidding-related or contractual obligations to be fulfilled.</p>	<p>It depends whether the contact is made, or a contract is concluded with the individual (e.g. a private entrepreneur) or with other undertakings; it is Article 6 1. b) of the GDPR where the contract has been concluded directly with the individual and the purpose is the implementation of the contract or it is necessary to take steps at the request of the individual before concluding the contract, or it is Article 6 1. f) of the GDPR – pursuing the legitimate interests of both the Company and those of the contracting partner: fulfilling the obligations, exercising the contractual rights and cooperation between the contracting parties.</p> <p>The exchange of personal data is required under the contract; without them, the Company is unable to request a quotation, submit a tender, conclude the contract and/or implement it.</p>	<p>The contact details (i.e. e-mail addresses, telephone numbers, mobile phone numbers, telefax numbers, description of the relationship with the partner concerned) of the potential partners and the contact persons representing the contracting partners and/or involved in the bidding procedure, the contract performance / the verification of performance, the steps to be taken to develop the relationship with the partner and in relation to the offer, and/or any other activity of or communication between the contracting parties which includes any kind of personal data (e.g. communication received from a contact person or any other person acting on behalf of a contracting partner).</p> <p>The personal data is provided to the Company by the partner, or the individuals themselves and the Company may collect them from publicly available, lawful sources (e.g. partner website, company directory).</p>	<p>Data are stored for this purpose during the contractual relationship or (if different) 5 years from the date of the last contact (inactivity) with the contact person. For example, a purchaser may become “inactive” if he or she is transferred to another department at that partner and the Company contacts a new purchaser, or if the contact in question is not working at the partner anymore and replaced by a new contact. It is in the legitimate interest of both the Company and the given partner in this case to know – within the relevant limitation period – who the contact's predecessor was and who they refer to, or to keep contact in a question where background knowledge of previous transactions is required.</p> <p>After termination of the contractual relationship data are stored for as long as the Company is legally obliged to do so or for as long as the Company requires the data for the purposes of establishment, exercise or defence of legal claims.</p> <p>Authorised persons having access to the data within the Company: in the competent areas that are affected by the subject matter of the contract.</p>

Purpose of the processing	Legal basis of the processing	Scope of processed data	Duration of storage, access rights, data transfers
<p>Processing the personal data of contact persons representing contracting partners and/or involved in contract performance / verification of performance in connection with compliance issues or any other activity needed to enforce contract performance including seeking remedies in order to enforce the rights arising from the contracts</p>	<p>The legal basis of processing data is the legitimate interest of the Company (Article 6 1. f) of the GDPR). The legitimate interest: handling compliance issues or any other activity needed to enforce contract performance including seeking remedies in order to enforce the rights arising from the contracts.</p>	<p>The contact details (i.e. e-mail addresses, telephone numbers, mobile phone numbers, telefax numbers) of the contact persons representing the contracting partners and/or involved in contract performance / verification of performance, and any other activity of or communication between the contracting parties which includes any kind of personal data (e.g. communication received from a contact person or any other person acting on behalf of a contracting partner).</p> <p>The personal data are either provided to the Company by the contracting partner, or the individuals themselves.</p>	<p>Data are stored for this purpose during the contractual relationship.</p> <p>After termination of the contractual relationship data are stored for as long as the Company is legally obliged to do so or for as long as the Company requires the data for the purposes of establishment, exercise or defence of legal claims.</p> <p>Authorised persons having access to the data within the Company: in the competent areas that are affected by the subject matter of the contract.</p>

<p>Handling customer and other requests received by the Company</p>	<p>Article 6 1. f) of the GDPR (processing is needed to pursue the legitimate interests of the Company and those of its customer).</p> <p>The legitimate interest: handling customer and other requests, responding to inquiries, and the mutual performance of the obligations arising from customer contracts.</p>	<p>The personal data affected by the customer and other requests that are received by the Company, the contact data of the customers and other people (i.e. names, addresses, e-mail addresses, telephone numbers) and the records of the actions done in relation to the request.</p>	<p>3 years after answering the request (general statute of limitation under the Civil Code)</p> <p>Authorised persons having access to the data within the Company: Customer Service - "CS".</p> <p>The Company transfers the data within its company group:</p> <p>Partner in Pet Food Poland SA ul. Szamocka 8, Warsaw 01-748, Poland telephone No: +48 22 569 24 10, info.pl@ppfeurope.com,</p> <p>Partner in Pet Food CZ s.r.o. Bucharova 1423/6 158 00 Prague 13 - Nové Butovice, Czech Republic telephone No: +420 234 111 111; info@ppfeurope.com</p> <p>Partner in Pet Food Hungária Kft. H-1112 Budapest, Boldizsár utca 4., Hungary telephone No: +36 1 801 02 03; info@ppfeurope.com</p> <p>Partner in Pet Food NL B.V. Wijchenseweg 132 6538 SX Nijmegen, Holland telephone No: +31 24 34 35 910; info@ppfeurope.com</p> <p>Partner in Pet Food France SAS 2 B Rue de la Tete D'or 69006 Lyon, France Tel.: +33 6 40 86 34 08</p> <p>Doggy AB 447 84 Vårgårda, Doggyvägen 1, Sweden telephone: 0322-617800 info@doggy.se</p> <p>Bozita GmbH Osterfeldstraße 12-14, 22529 Hamburg, Germany</p> <p>Landini Giuntini S.p.A.</p>
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Purpose of the processing	Legal basis of the processing	Scope of processed data	Duration of storage, access rights, data transfers
			<p>via Rosa Luxemburg n.30, 06012 Città di Castello (PG), Italy telephone: +39 075 851781 info.it@ppfeurope.com</p> <p>Kollmax Kft. 7622 Pécs, Nyírfu utca 24/6. Telephone:+36 72 998 282, E-mail: info@kollmax.eu</p> <p>Legal basis of the data transfer: Article 6 1. f) of the GDPR (the data transfer is needed for pursuing the legitimate interests of the Company and its group companies). The legitimate interest: using the knowledge of the company group for more efficient processing of customer and other requests and sharing the relevant experience to serve customers better.</p>

<p>Handling consumer requests received by the Company</p> <p>In most cases, consumer requests (e.g. inquiries, comments or complaints) are forwarded to the Company by its contracting partners (e.g. Lidl, Tesco, etc.). The Company may respond to such requests directly or assist the contracting partners in the preparations of their responses.</p> <p>In case a request is received through social media (e.g. Facebook) then the terms and conditions of the social media service provider for data processing and use may also be applicable.</p>	<p>Article 6 1. f) of the GDPR (processing is needed for pursuing the legitimate interests of the Company and those of its contracting partner).</p> <p>The legitimate interest: handling consumer requests is in the legitimate business interest of both the Company and its contracting partner. In addition, handling consumer requests (claims of defects) is also a legal requirement under the Act No. 250/2007 Coll. on the Consumer Protection.</p>	<p>The personal data affected by consumer requests that are received by the Company, contact data of the contact persons acting on behalf of consumers and the contracting partner (names, addresses, e-mail addresses, telephone numbers), the content of the claims (complaints), requests presented by the consumers as individuals, the records taken on actions.</p>	<p>3 years after answering the request (general statute of limitation under the Civil Code).</p> <p>Authorised persons having access to the data within the Company: Customer Service . "CS". The Company transfers the data within its company group:</p> <p>Partner in Pet Food Poland SA ul. Szamocka 8, Warsaw 01-748, Poland telephone No: +48 22 569 24 10, info.pl@ppfeurope.com,</p> <p>Partner in Pet Food CZ s.r.o. Bucharova 1423/6 158 00 Prague 13 - Nové Butovice, Czech Republic telephone No: +420 234 111 111; info@ppfeurope.com</p> <p>Partner in Pet Food Hungária Kft. H-1112 Budapest, Boldizsár utca 4., Hungary telephone No: +36 1 801 02 03; info@ppfeurope.com</p> <p>Partner in Pet Food NL B.V. Wijchenseweg 132 6538 SX Nijmegen, Holland telephone No: +31 24 34 35 910; info@ppfeurope.com</p> <p>Partner in Pet Food France SAS 2 B Rue de la Tete D'or 69006 Lyon, France Tel.: +33 6 40 86 34 08</p> <p>Doggy AB 447 84 Vårgårda, Doggyvägen 1, Sweden telephone: 0322-617800 info@doggy.se</p> <p>Bozita GmbH Osterfeldstraße 12-14, 22529 Hamburg, Germany</p> <p>Landini Giuntini S.p.A. via Rosa Luxemburg n.30, 06012 Città di Castello</p>
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			<p>(PG), Italy telephone: +39 075 851781 info.it@ppfeurope.com</p> <p>Kollmax Kft. 7622 Pécs, Nyírfa utca 24/6. Telephone:+36 72 998 282, E-mail: info@kollmax.eu</p> <p>Legal basis of the data transfer: Article 6 1. f) of the GDPR (the data transfer is needed for pursuing the legitimate interests of the Company and its group companies). The legitimate interest: use of the knowledge of the company group for more efficient processing of consumer requests and sharing the relevant experience to serve consumers better.</p>

Purpose of the processing	Legal basis of the processing	Scope of processed data	Duration of storage, access rights, data transfers
<p>Microsoft Teams and Stream services - using screen sharing, online communication, meeting, web and video conferencing, and video streaming services.</p>	<p>Article 6 (1) (f) GDPR (data processing is necessary for the legitimate interests of the Company).</p> <p>The legitimate interest: to provide those partner communication channels, which are necessary for the normal conduct of business.</p>	<p>Content and information shared while using the services.</p>	<p>Personal data will be stored until the end of the licensing of Microsoft Teams by the Company.</p> <p>Personal data will be stored until the end of the licensing of Microsoft Stream by the Company.</p>
<p>Verifying the proper use of the Company's email accounts</p> <p>Employees of the Company may use their e-mail account in accordance with specific internal regulations. During the verification of proper use, the Company may have access to e-mails sent to the Company or its employees by external persons to the PPF e-mail address.</p>	<p>The legal basis for data processing is Article 6 (1) (f) of the GDPR (data processing is necessary to enforce the legitimate interests of the Company).</p> <p>Legitimate interest: to verify the proper use of the Company's e-mail account provided by the Company to the Company's employees, to protect the Company's trade secrets and intellectual property, to clarify liability for possible infringements, to prevent, assess damage, etc. related to a personal data breach or data loss.</p>	<p>The data traffic pertaining to the e-mail address, the senders of the incoming e-mails, the recipients of the e-mails sent, the e-mail headers, the content of the e-mails and any attachments.</p>	<p>The Company erases the data processed for verifying the regular use of the corporate email account 3 years after the termination of the relevant employee's employment (general limitation period in HR matters).</p> <p>If, after the actual monitoring, the data is required, e.g. for the Company to pursue claims or defend itself against claims lodged by employees or third parties, or in any related court proceedings, or proceedings brought by an employee or third party before any authority, then data may, as the case may be, be retained beyond the above period until the final and binding conclusion of the above proceedings (for example until a final and binding judgement is delivered).</p> <p>In particular the key importance of the existence and monitoring of electronic correspondence in relation to business consultations, business development, products and the performance of obligations that the Company has vis-à-vis its business partners and the rights and claims of the Company serve to support the above.</p>

Purpose of the processing	Legal basis of the processing	Scope of processed data	Duration of storage, access rights, data transfers
<p>Transport organisation by using the Transporeon system.</p>	<p>Article 6 (1) (f) of the GDPR (data processing is necessary to enforce the legitimate interests of the Company).</p> <p>The legitimate interest is to optimise the Company's logistics procedures.</p>	<p>Data relating to transport orders: data relating to transport (loading, exact place, address, date of unloading, etc.), offers, transport documents, etc., as well as the driver's name and telephone number, registration number of the means of transport carrying the transport (for contact with the driver), comments on freight.</p>	<p>Data retention period: 3 months.</p> <p>In the course of data processing, the Company uses the services of TRANSPOREON GmbH, which acts as an independent data controller, as described in its own data protection notice. Contact information for TRANSPOREON GmbH: www.transporeon-group.com, info@transporeon.com, +1 267-281-1555, Magirus-Deutz-Straße 16, 89077 Ulm, Germany.</p> <p>Transporeon's data protection notice is available at https://legal.transporeon.com/DP/PLT/en_Platform_Privacy_Policy.pdf</p>
<p>Register of visitors and entry statement regarding the visitors of PPF's premises.</p> <p>This includes handling visitors' data and the entry statements collected from visitors of the premises of the plant, which contains questions regarding health status of visitors for medical, hygienic and production safety reasons.</p>	<p>Article 6 (1) (f) of the GDPR (processing is needed for pursuing the legitimate interests of the Company and its contracting partners).</p> <p>Legitimate interest: Compliance with the medical, hygienic and production regulations, producing products that are safe and not hazardous for health, protecting the health of the animals, protection of the Company's financial interests and confidential information. As regards the processing of medical data: Article 9 (2) (g) of the GDPR (processing is necessary for reasons of substantial public interest - in particular the health of animals, and producing products without endangering human health) and Article 9 (2) (h) (processing is necessary for the purposes of preventive medicine).</p> <p>The respective medical, hygienic and production requirements are laid down, among others, in the European</p>	<p>The visitor's register shall include the purpose of the visit in the case of individuals visiting the relevant premises (work/meeting/customer's visit/official inspection/audit), in the case of work its description, date of visit, time of entry and exit, name and position of the individual, the company on whose behalf the visitor acts, type and serial number of camera and laptop if carried in (for reasons associated with the security of property and protection of confidential information, due to the protection of the same types of apparatuses of the Company and the information stored in them. By means of these actions, the Company may, for example, be able to prevent an apparatus of worse quality being carried in as a decoy, and a more valuable apparatus being carried out and misappropriated, that constitutes the property of the Company which may contain information that may be classified as confidential corporate information.)</p>	<p>Data retention period: 3 years (which period has been specified subject to the expiry data of the Company's products and for reasons associated with product safety).</p> <p>Authorised persons having access to the data within the Company: quality manager, production manager, factory manager.</p>

Purpose of the processing	Legal basis of the processing	Scope of processed data	Duration of storage, access rights, data transfers
	<p>Pet Food Industry Federation’s regulations (https://europeanpetfood.org/self-regulation/nutritional-guidelines/), and in the Slovak and EU legislation.</p>	<p>On one registration sheet only the employees/representatives of one single organisation (company) can be recorded.</p> <p>The aim of the entry statement is for the Company to ensure that, before entry to the plant, visitors do not cause contamination or do not pose a risk to the safety of its products. Accordingly, in line with the processing purposes above, the entry statement contains questions for the individual regarding the existence of illnesses or health hazards which may threaten the fulfilment of these purposes, as well as questions regarding any recent trips [to “developing nations, or countries/territories with a climate that significantly differs from that of the home country/ posing major risk of epidemic].</p>	

5. DATA PROCESSORS

The contracting partners engaged by the Company for carrying out tasks related to data processing operations are listed below. Such contracting parties act as "data processors" (i.e. they process the personal data defined in in this Notice on behalf of the Company).

The Company should use only data processors that provide sufficient guarantees, in particular in terms of expert knowledge, reliability and resources, to implement technical and organisational measures which will meet the requirements of the GDPR are met. Said safeguards should include for the security of processing. The particular tasks and liabilities of the data processor are stipulated in the data processing agreement made between the Company and the data processor. After the completion of the processing on behalf of the Company, the processor should, at the choice of the Company, return or delete the personal data, unless there is a requirement to store the personal data under European Union or Member State law to which the processor is subject.

Data processor	Tasks
Contracting partners participating in promotions and advertising campaigns (including prize games organised by the Company)	The details of the data processor and its tasks are indicated in the terms and conditions of participation in the given promotion.
PosTel DS s.r.o. Nezábudková 471/8, 929 01 Dunajská Streda	Provision of services in CCTV support – processing of data captured and recorded via CCTV.
RON Software spol. s r.o. Rudé armády 2001/30a, 733 01 Karviná - Hranice, Czech Republic	Provision of entry card system support – processing of data generated and used via the entry card system.
empea, s.r.o. Trstínska 9 917 01 Trnava	Provision of limiGo application – processing of data generated and used within the application.
WBI, s.r.o. Žižkova 42, 811 02 Bratislava	Service and support of the information system.
External IT service provider	IT, on-site support for IT administrators and end users, maintenance of computers, user accounts management and permission settings, server operation.
Slovanet, a.s. Zahradnícka 151 821 08 Bratislava	Internet connection and data information flow provider in Slovanet network, service and support.
Partner in Pet Food Poland SA ul. Szamocka 8, Warsaw 01-748, Poland telephone No: +48 22 569 24 10, info.pl@ppfeurope.com, Partner in Pet Food CZ s.r.o. Bucharova 1423/6 158 00 Prague 13 - Nové Butovice, Czech Republic	IT services on the basis of an indefinite-term service agreement. E.g.: central arrangement of the operation of the IT systems, preparation of security back-up saves, protection of the company-wide network and preparations for data loss incidents. IT support of processes related to access and joining of employees, manage user accounts, set permissions, blocking access of user accounts, archiving email accounts, remote deletion of mobile phones.

Data processor	Tasks
<p>telephone No: +420 234 111 111; info@ppfeurope.com</p> <p>Partner in Pet Food Hungária Kft. H-1112 Budapest, Boldizsár utca 4., Hungary telephone No: +36 1 801 02 03; info@ppfeurope.com</p> <p>Partner in Pet Food NL B.V. Wijchenseweg 132 6538 SX Nijmegen, Holland telephone No: +31 24 34 35 910; info@ppfeurope.com</p> <p>Partner in Pet Food France SAS 2 B Rue de la Tete D'or 69006 Lyon, France Tel.: +33 6 40 86 34 08</p> <p>Doggy AB 447 84 Vårgårda, Doggyvägen 1, Sweden telephone: 0322-617800 info@doggy.se</p> <p>Bozita GmbH Osterfeldstraße 12-14, 22529 Hamburg, Germany</p> <p>Landini Giuntini S.p.A. via Rosa Luxemburg n.30, 06012 Città di Castello (PG), Italy telephone: +39 075 851781 info.it@ppfeurope.com</p> <p>Kollmax Kft. 7622 Pécs, Nyírfa utca 24/6. Telephone:+36 72 998 282, E-mail: info@kollmax.eu</p>	
<p>Microsoft Teams and Stream services - screen sharing, online communication, meeting, web and video conferencing, and video streaming services.</p>	<p>The Company may also use the personal data specified in this Notice in the course of its daily communications through Microsoft Stream video streaming provided by Microsoft, as well as Microsoft Teams screen sharing, online communication, meeting, web and video</p>

Data processor	Tasks
<p>Microsoft Ireland Operations Ltd. One Microsoft Place South County Business Park Leopardstown Dublin 18, D18 P521, Ireland</p> <p>Microsoft Corporation One Microsoft Way Redmond, Washington 98052 USA</p> <p>Online contact: Ask questions about Microsoft privacy – Microsoft privacy</p>	<p>conferencing services.</p> <p>During the services, personal data may also be processed in non-EU countries that do not provide the appropriate level of data protection set by the GDPR. With respect to the collection, transfer and processing of personal data in non-EU member states, Microsoft Corporation provides for the personal data protection through standard contractual clauses approved by the EU Commission in decision 2021/914/EC, dated 4 June 2021.</p> <p>Further information:</p> <p>https://www.microsoft.com/en-us/trust-center/privacy/gdpr-overview</p> <p>https://www.microsoft.com/hu-hu/microsoft-365/microsoft-teams/security</p> <p>https://docs.microsoft.com/hu-hu/stream/portal-permissions</p>
<p>SFDC Ireland Limited The Atrium, Level 1, Block A Sandyford Business Park Dublin 18 Ireland https://www.salesforce.com/eu/?ir=1</p>	<p>Storing information about the contact persons of potential or existing contracting partners and/or persons involved in requesting quotations, submitting tenders, contract performance / verification of performance in the Salesforce Sales Cloud.</p>

6. TECHNICAL AND ORGANISATIONAL DATA SECURITY MEASURES

The Company protects the personal data it processes primarily by restricting the access to the information and by the unambiguous regulation of the rights to use them. Only such persons require access to the systems and instruments used for processing the personal data referred to in this Notice whose access is required in order to fulfil the above-mentioned purposes and who are authorised to exercise such access. These persons include e.g. designated team members or departments (e.g. to user data that are required for the use of the Company's IT systems, it is the IT Department authorised to have access).

The Company ensures the safe and legitimate use of the devices which it makes available (including Company-owned computers, laptops and mobile phones), the e-mail boxes and the Internet and the desired level of consciousness of the employees related to such use by applying the following measures:

- The Company expects that the devices that it made available and that have access to the Internet as well as the e-mail boxes are used by the employees with specific user names and passwords, adequately complex and up-dated at regular intervals.
- The Company protects all its systems and devices by fire walls, antivirus software and spam filters. In addition, the Company operates an intrusion protection system (so-called IPS) which enables the detection, blocking and logging of illegitimate attempts of access to the computers systems of the Company.
- The Company makes available safe wired and wireless network access for all devices.

- Remote access to the systems and software of the Company for any device is possible only through safe connection (VPN) by using specific user names and passwords, with mitigation of chances of accidental access (including illegitimate access by the use of stolen or lost devices)
- The IT Department of the Company carries out regular software and system up-dates and back-up saves of data in accordance with its own internal regulations.

As regards the physical protection of data and electronic documents, the Company owns locked server rooms and ensures in that access to a particular document is reserved to adequately authorised persons only (e.g. access to HR documents is reserved to the HR Department).

7. DATA PROTECTION RIGHTS AND REMEDIES

7.1 Data protection rights and remedies

The detailed rights and remedies of the individuals are set forth in the applicable provisions of the GDPR (especially in articles 15, 16, 17, 18, 19, 20, 21, 22, 77, 78, 79, 80, and 82 of the GDPR). The summary set out below describes the most important provisions and the Company provides information for the individuals in accordance with the above articles about their rights and remedies related to the processing of personal data.

The information shall be provided in writing, or by other means, including, where appropriate, by electronic means. When requested by the individual, information may also be provided orally, provided that the identity of the individual is proven by other means.

The Company will respond without unreasonable delay to the request of an individual whereby such person exercises his/her rights about the measures taken upon such request (see articles 15-22 of the GDPR), with said response by no means to occur later than one month after receipt thereof. This period may, if needed, be extended by a further two months in light of the complexity of the request and the number of requests to be processed. The Company shall notify the individual about the extension and also indicate its grounds therefor within one month of the receipt of the request. Where the request has been submitted by electronic means, the response should likewise be sent electronically unless the individual requests otherwise.

In case the Company does not take any measure upon the individual's request, it shall so notify the individual without delay but by no means later than one month after receipt thereof, stating why no measures will be taken. Additionally, the Company shall inform the individual about the individual's right to lodge a complaint with the data protection authority and to file an action for remedy with the courts.

7.2 The individual's right of access

- (1) The individual has the right to obtain confirmation from the Company with regards to whether or not personal data concerning them is being processed. In such a case, the individual is entitled to have access to the relevant personal data and to the following information:
 - a) the purposes of the processing;
 - b) the categories of personal data concerned;
 - c) the recipients or categories of recipient to whom the personal data has been or will be disclosed, specifically including recipients in third countries and/or international organisations;
 - d) where possible, the envisaged period for which the personal data will be stored, or, if not possible, the criteria used to determine that period;

- e) the right of the individual to request from the Company rectification or erasure of personal data, or restriction of processing of personal data concerning the individual or to object to such processing;
 - f) the right to lodge a complaint with a supervisory authority;
 - g) where the personal data is not collected from the individual, any available information as to its source.
- (2) Where personal data is forwarded to a third country, the individual is entitled to obtain information concerning the adequate guarantees of the data transfer.
- (3) The Company provides a copy of the personal data undergoing processing to the individual. The Company may charge a reasonable fee based on administrative costs for requested further copies thereof. Where the individual submitted their request in electronic form, the response will be provided to them by widely used electronic means unless otherwise requested by the individual.

7.3 Right to rectification

The individual has the right to request that the Company rectify inaccurate personal data which concerns them without undue delay. In addition, the individual is also entitled to have incomplete personal data completed e.g. by a supplementary statement or otherwise.

7.4 Right to erasure ('right to be forgotten')

- (1) The individual has the right to request that the Company erase the personal data concerning them without delay where one of the following grounds applies:
- a) the personal data is no longer required for the purposes for which it was collected or otherwise processed by the Company;
 - b) the individual withdraws consent on which the processing is based, and is no other legal ground subsists for the processing;
 - c) the individual objects to the processing and there are no overriding legitimate grounds for the processing;
 - d) the personal data has been unlawfully processed;
 - e) the personal data has to be erased for compliance with a legal obligation in Union or Member State law to which the Company is subject;
 - f) the collection of the personal data occurred in connection with the offering of services regarding the information society.
- (2) In case the Company has made the personal data public and it is later obliged to delete it as a result of the above stated grounds, it will take reasonable steps to delete it, taking into account the available technology and the costs of implementation. These reasonable steps include technical steps in order to inform controllers who carry out processing that the individual has initiated a request for the links leading to the relevant personal data, or the copies or reproductions thereof, be deleted.
- (3) Paragraphs (1) and (2) shall not apply to the extent that processing is necessary, among other things, for:
- a) exercising the right of freedom of expression and information;
 - b) compliance with a legal obligation which requires processing by European Union or Member State law to which the Company is subject;
 - c) archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in so far as the right referred to in paragraph (1) is likely to render impossible or seriously impair the achievement of the objectives of that processing; or
 - d) the establishment, exercise or defence of legal claims.

7.5 Right to restriction of processing

- (1) The individual has the right to obtain a restriction of processing from the Company where one of the following applies:
 - a) the accuracy of the data is contested by the individual, for a period enabling the Company to verify the accuracy of the personal data;
 - b) the processing is unlawful, and the individual opposes the erasure of the personal data and requests the restriction of its use instead;
 - c) the Company no longer needs the personal data for the purposes of the processing, but the individual requires it for the establishment, exercise or defence of legal claims;
 - d) the individual has objected to processing based on the legitimate interest of the Company pending the verification of whether the legitimate grounds of the Company override those of the individual.
- (2) Where processing has been restricted under paragraph (1), such personal data shall, with the exception of storage, only be processed with consent of the individual or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the Union or of a Member State.
- (3) The Company informs the individual whose request has served as grounds for the restriction based on the aforesaid, before the restriction of processing is lifted.

7.6 Notification obligation regarding rectification or erasure of personal data or restriction of processing

The Company will communicate any rectification or erasure of personal data or restriction of processing to each recipient to whom the personal data has been disclosed, unless this proves impossible or involves disproportionate effort. The Company shall inform the individual about those recipients if they so request.

7.7 Right to data portability

- (1) The individual has the right to receive the personal data concerning them, which they have provided to the Company in a structured, commonly used and machine-readable format and have the right to transmit that data to another controller without hindrance from the Company, where:
 - a) the processing is based on consent or on a contract; and
 - b) the processing is carried out by automated means.
- (2) In exercising the right to data portability pursuant to paragraph 1, the individual shall have the right to have the personal data transmitted directly from one controller to another, where technically feasible.
- (3) Exercising the aforesaid right shall not contravene to provisions concerning the right to erasure ('right to be forgotten') and, further, this right shall not harm the rights and freedoms of others.

7.8 Right to object

- (1) **The individual has the right to object, on grounds relating to his/her particular situation, at any time to the processing of personal data concerning them for the purposes of legitimate interests. In such a case, the Company will no longer process the personal data unless it demonstrates compelling legitimate grounds for the processing which override the interests, rights, and freedoms of the individual, or for the establishment, exercise or defence of legal claims.**

- (2) **Where the processing of personal data serves direct marketing purposes the individual is entitled to object to the processing of personal data regarding them for such purposes, including profiling, in so far as the latter relates to direct marketing.**
- (3) In case the individual objects to the processing of personal data with the aim of direct marketing, then the personal data can no longer be processed for this purpose.
- (4) In connection with the use of services related to information society, the individual may refer to their right of objection, with deviation from the directive 2002/58/EC, by means of automated devices based on technical prescriptions.
- (5) Where personal data is processed for scientific or historical research purposes or statistical purposes, the individual, on grounds relating to their particular situation, has the right to object to the processing of personal data concerning them, unless the processing is necessary for the performance of a task carried out for reasons of public interest.

7.9 Right to lodge a complaint with a supervisory authority

The individual has the right to lodge a complaint with a supervisory authority, in particular in the Member State of their habitual residence, place of work, or place of the alleged infringement if they consider that the processing of personal data relating to them infringes the GDPR. In Slovakia, the competent supervisory authority is the Office for Personal Data Protection of the Slovak Republic (<https://www.dataprotection.gov.sk/>; Hraničná 12, 820 07 Bratislava 27; telephone: + 421 2 32 31 32 14; e-mail: statny.dozor@pdp.gov.sk)

7.10 Right to an effective judicial remedy against a supervisory authority

- (1) The individual has the right to an effective judicial remedy against a legally binding decision of a supervisory authority concerning them.
- (2) The individual has the right to an effective judicial remedy where the supervisory authority that is competent does not handle a complaint or does not inform them within three months on the progress or outcome of the complaint lodged.
- (3) Proceedings against a supervisory authority shall be brought before the courts of the Member State where the supervisory authority is established.

7.11 Right to an effective judicial remedy against the Company or the processor

- (1) The individual, without prejudice to any available administrative or non-judicial remedy, including the right to lodge a complaint with a supervisory authority, has the right to an effective judicial remedy where they considers that their rights under the GDPR have been infringed as a result of the processing of their personal data in non-compliance with the GDPR.
- (2) Proceedings against the Company or a processor shall be brought before the courts of the Member State where the Company or processor has an establishment. Alternatively, such proceedings may be brought before the courts of the Member State where the individual has habitual residence.